

Networks don't lie

Incident started at ISP and almost stroke its customer's OT



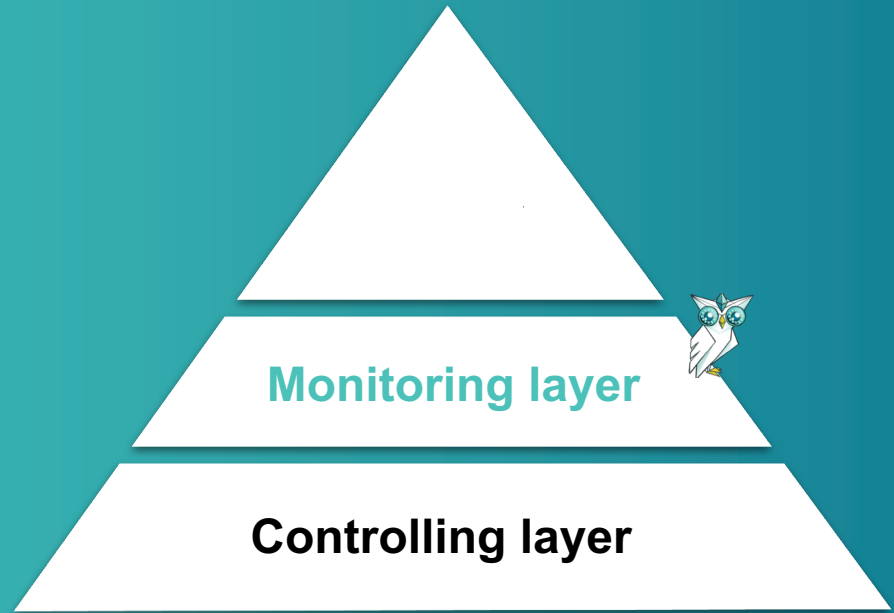
Mgr. Matej Pavelka PhD.

Networks don't lie

- Network as Source of truth
- Incident to illustrate Best practices
- Role of ISP in SME security

pyra- mid

Security Systems



a case - incident

Disclaimer
Anonymized
Synthetic

However
Preplicated
Illustrative
More common issue than you think

Template

MITRE ATT&CK® <https://attack.mitre.org>

Tools attackers use

Detection

Mitigation & Improvement



Reconnaissance 10 techniques	Resource Development 8 techniques	Initial Access 10 techniques	Execution 14 techniques	Persistence 20 techniques	Privilege Escalation 14 techniques	Defense Evasion 43 techniques	Credential Access 17 techniques
Active Scanning (3)	Acquire Access	Content Injection	Cloud Administration Command	Account Manipulation (6)	Abuse Elevation Control Mechanism (5)	Abuse Elevation Control Mechanism (5)	Adversary-in-the-Middle (3)
Gather Victim Host Information (4)	Acquire Infrastructure (8)	Drive-by Compromise	Command and Scripting Interpreter (9)	BITS Jobs	Access Token Manipulation (5)	Access Token Manipulation (5)	Brute Force (4)
Gather Victim Identity Information (3)	Compromise Accounts (3)	Exploit Public-Facing Application	Container Administration Command	Boot or Logon Autostart Execution (14)	Account Manipulation (6)	BITS Jobs	Credentials from Password Stores (6)
Gather Victim Network Information (6)	Compromise Infrastructure (7)	External Remote Services	Deploy Container	Boot or Logon Initialization Scripts (5)	Boot or Logon Autostart Execution (14)	Build Image on Host	Exploitation for Credential Access
Gather Victim Org Information (4)	Develop Capabilities (4)	Hardware Additions	Exploitation for Client Execution	Browser Extensions	Boot or Logon Initialization	Debugger Evasion	Forced Authentication
Phishing for Information (4)	Establish Accounts (3)			Compromise		Deobfuscate/Decode Files or Information	
						Deploy Container	

Incident timeline

 Step 1

 Step 2

 Step 3

 Step 4

 Step 5

 Step 6

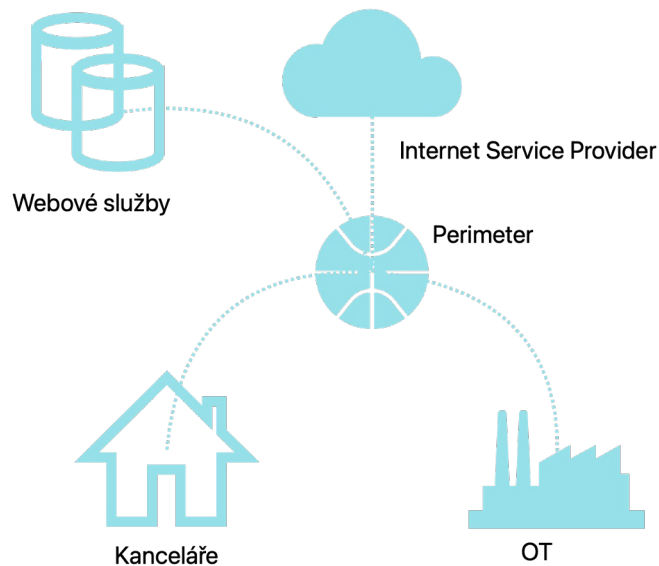
SME

700 hosts (offices, servers, in VLANs)

Office behind firewall

Web & other servers hosted by ISP

Small but important OT



#1 step - recon

of ISP's public facing IP range

Incident timeline

 **Step 1 - Recon on ISP**

 **Step 2**

 **Step 3**

 **Step 4**

 **Step 5**

 **Step 6**

Reconnaissance

Before “Spray & Pray”

- 1) Scan open ports
- 2) Scan for services
- 3) Application version

Reconnaissance 10 techniques		Resource 8 te
Active Scanning (3)		Acquire Access
Gather Victim Host Information (4)		Acquire Infrastructure (8)
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Gather Victim Network Information (6)		Compromise Infrastructure (7)
Gather Victim Org Information (4)		Develop Capabilities (4)
Phishing for Information (4)		Establish Accounts (3)
Search Closed Sources (2)		Obtain Capabilities (6)
Search Open Technical Databases (5)		Stage Capabilities (6)
Search Open Websites/Domains (3)		
Search Victim-Owned Websites		

Reconnaissance

Before “Spray & Pray”

- 1) Scan open ports
- 2) Scan for services
- 3) Application version

Tooling

- Nessus
- Metasploit
- Vuls
- Archery
- w3af

Reconnaissance 10 techniques	Resource 8 te
Active Scanning (3)	Acquire Access
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Reconnaissance

Before “Spray & Pray”

- 1) Scan open ports
- 2) Scan for services
- 3) Application version

Tooling

How to detect?

Reconnaissance 10 techniques	Resource 8 te
Active Scanning (3)	Acquire Access
Gather Victim Host Information (4)	Acquire Infrastructure (8)
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netflow

RFC 3954 & RFC 7011

Photo from internet.org

FLOWCUTTER



netflow

logs

Photo from internet.org

Example flow record

- L4 protocol: **TCP**
- Source IP: **10.2.3.44**
- Source port: 12345
- Destination IP
- Destination port: **443**
- TCP flags: **SYN, ACK**

- Can be enriched for example by L7 application layer or JA3 fingerprints

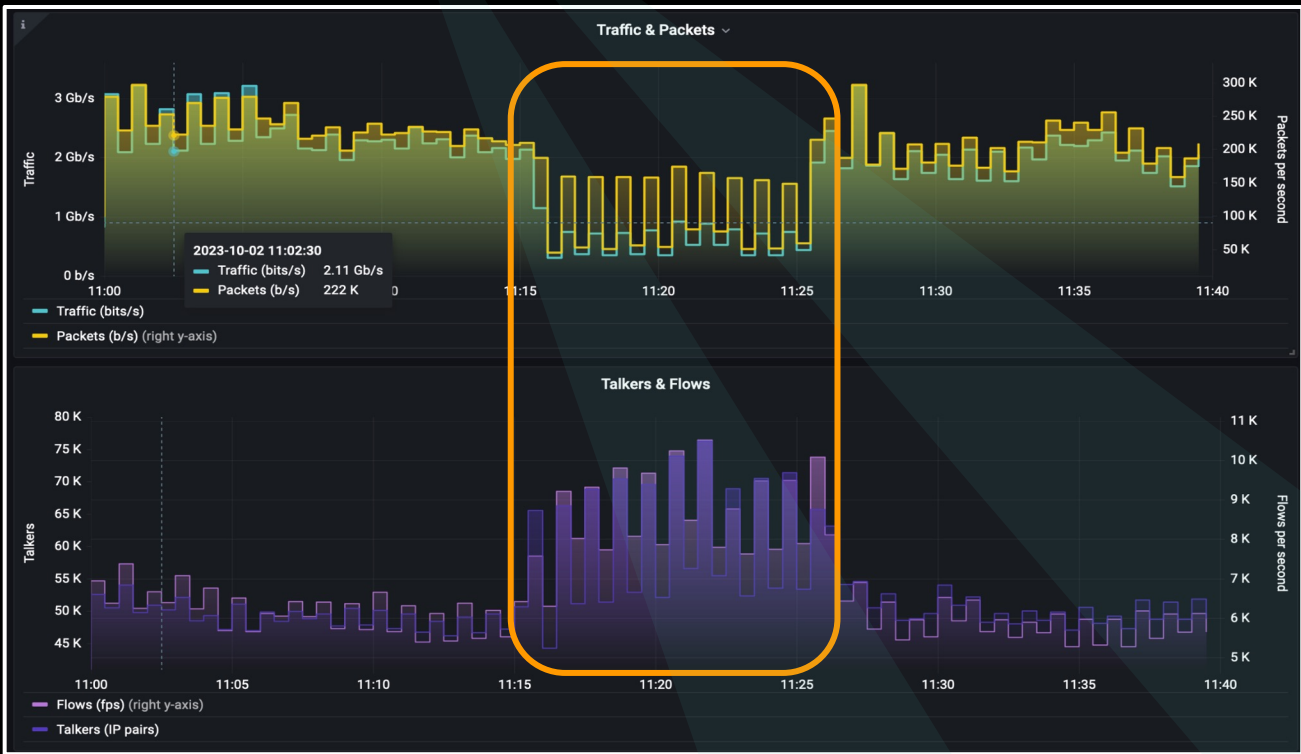
FLOWCUTTER



Net traffic



All traffic **BPS**, **PPS**, **FPS**, talkers



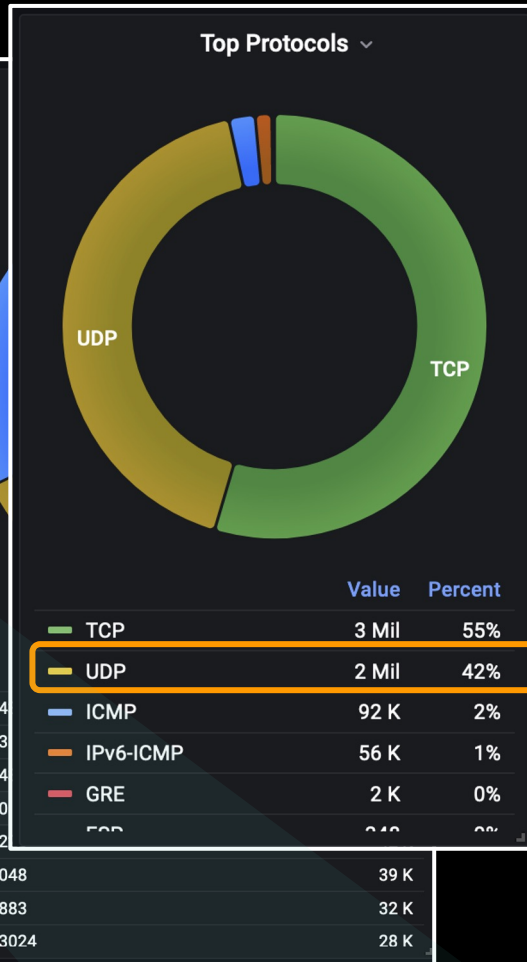
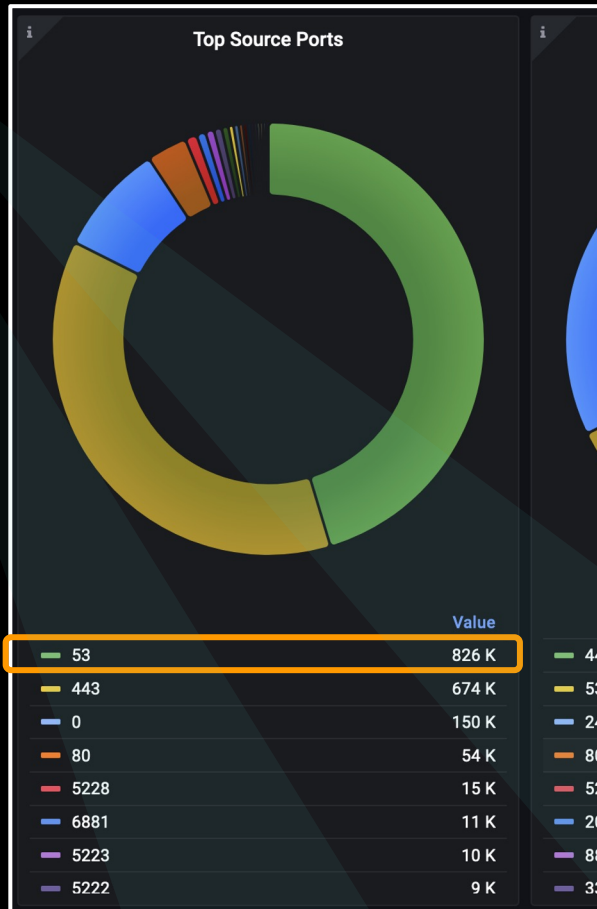
10 minutes



Drill down

DNS responses

Source port = 53





DNS responses

Filtered source_port = 53





Before / after

During attack

Before attack



Scanner Detection

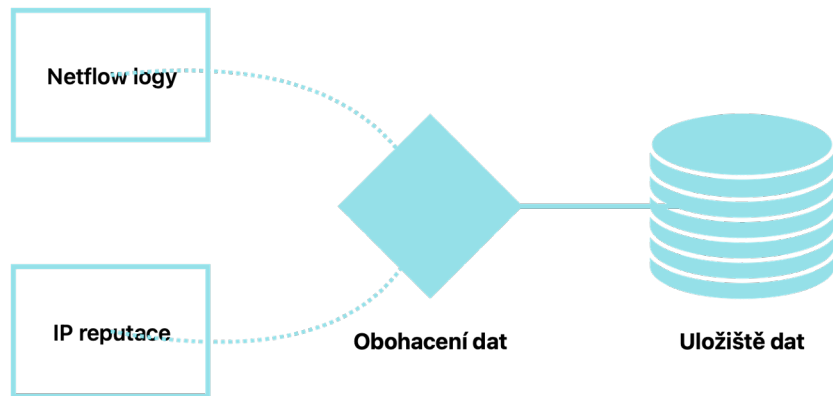
Possibly from Netflow

Easier for ISP w/ large IP range

How to improve confidence?

Multiple data sources

Firewall w/ dynamic feed



#2 step - initial access

to ISP's CORE router

Incident timeline

 Step 1 - Recon on ISP

 Step 2 - Access to ISP router

 Step 3

 Step 4

 Step 5

 Step 6

ISP infrastructure

- Small ISP ~ 8000 connections
- Avg of 22K netflow records per second
- CORE routers (**RouterOS**) on perimeter

CVE-
2022-
45315

Mikrotik RouterOs before stable v7.6 was discovered to contain an out-of-bounds read in the SNMP process. This vulnerability allows attackers to execute arbitrary code via a crafted packet.

22K

Initial access

RouterOS vulnerability

Initial Access 9 techniques	Execution 9 techniques	Persistence 17 techniques	Privilege Escalation 12 techniques	Defense Evasion 23 techniques	Credential Access 15 techniques
Content Injection	Command and Scripting Interpreter (4)	Account Manipulation (1)	Abuse Elevation Control Mechanism (2)	Abuse Elevation Control Mechanism (2)	Adversary-in-the-Middle (2)
Drive-by Compromise	Exploitation for Client Execution	Boot or Logon Autostart Execution (2)	Account Manipulation (1)	Debugger Evasion	Brute Force (4)
Exploit Public-Facing Application	Inter-Process Communication	Boot or Logon Initialization Scripts (1)	Boot or Logon Autostart Execution (2)	Deobfuscate/Decode Files or Information	Credentials from Password Stores (3)
External Remote Services	Native API	Browser Extensions	Boot or Logon Initialization Scripts (1)	Execution Guardrails (1)	Exploitation for Credential Access
Hardware Additions	Scheduled Task/Job (3)	Compromise Client Software Binary	Boot or Logon Initialization Scripts (1)	Exploitation for Defense Evasion	Forge Web Credentials (1)
Phishing (4)	Shared Modules	Create Account (2)	Create or Modify System Process (1)	File and Directory Permissions Modification (1)	Input Capture (3)
Supply Chain Compromise (3)	Software Deployment Tools	Create or Modify System Process (1)	Escape to Host	Hide Artifacts (8)	Modify Authentication Process (2)
Trusted Relationship	System Services	Event Triggered Execution (3)	Event Triggered Execution (3)	Hijack Execution Flow (2)	Multi-Factor Authentication Interception
Valid Accounts (3)	User Execution (2)		Exploitation for Privilege Escalation	Impair Defenses (7)	
				Impersonation	
				Indicator Removal (7)	

Attack Detection

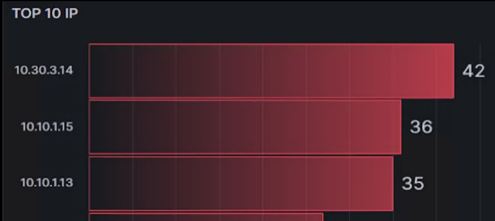
- NOT just from Netflow
- How to improve posture?
- Close mng. ports to internet
- How to improve detection confidence?
- Multiple data sources

1. Vulnerability scan discovery for CORE,
2. Incoming packets to ports related to discovered vulnerabilities,
3. attacker is on IP deny list.

Vulnerability discovery

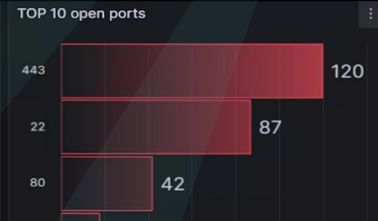


Number of findings	High severity	Medium severity	Low severity	Log severity	Most of the findings:	Most visited CVE
302	2	15	17	21	10.30.3.14	CVE-2020-25073



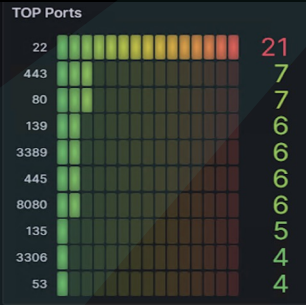
TOP 10 CVEs

CVEs	Description	Number of findings
CVE-2020-25073	Apache HTTP Server /server-status acce...	2
CVE-2011-3389,C...	SSL/TLS: Deprecated TLSv1.0 and TLSv1...	2
CVE-1999-0632	RPC Portmapper Service Detection (TCP)	2
CVE-2010-0020,C...	Microsoft Windows SMB Server NTLM Mu...	1
CVE-2017-0143,C...	Microsoft Windows SMB Server Multiple ...	1



TOP OS

OS	Findings
Linux 2.6.32	16
Linux 3.2 - 4.9	2
AVtech Room Alert 26W environmental monitor	1
FreeBSD 6.2-RELEASE	1
Linux 2.6.32 - 3.10	1
Linux 2.6.32 - 3.13	1
Microsoft Windows Server 2008 or 2008 Beta 3	1



TOP Services

Service	Findings
ssh	21
http	14
ms-wbt-server	6
netbios-ssn	6
http-proxy	5
microsoft-ds	5
msrpc	5
rtsp	5
tcpwrapped	5
domain	4



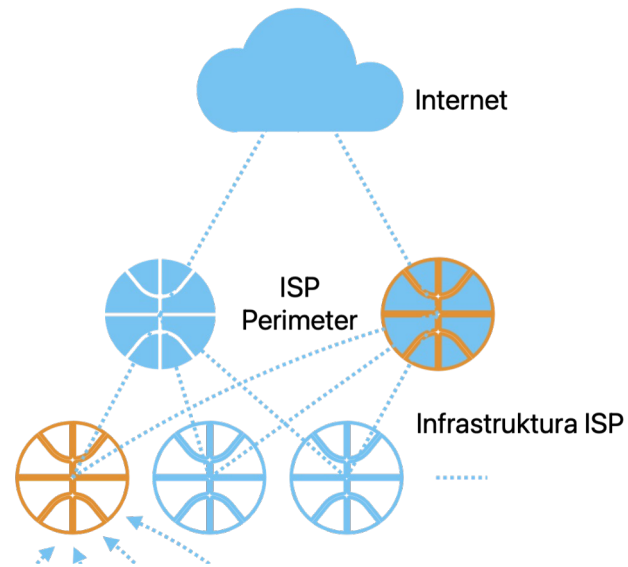
IP	Hostname	Protocol	Port	Severity	CVEs	CVSS ↓	Description	Timestamp
10.10.1.14		tcp	445	High	CVE-2010-0020,CVE-201...	10	Microsoft Windows SMB Server ...	2023-12-14T06:00:33Z
10.10.1.14		tcp	445	High	CVE-2017-0143,CVE-201...	8.10	Microsoft Windows SMB Server ...	2023-12-14T06:00:33Z
10.30.3.14		tcp	443	Medium	CVE-2020-25073	5.30	Apache HTTP Server /server-stat...	2023-12-14T06:00:33Z
10.30.3.14		tcp	80	Medium	CVE-2020-25073	5.30	Apache HTTP Server /server-stat...	2023-12-14T06:00:33Z

#3 step - lateral movement

within ISP's infrastructure

Incident timeline

- Step 1 - Recon on ISP
- Step 2 - Access to ISP router
- Step 3 - Lateral movement within ISP**
- Step 4
- Step 5
- Step 6



Lateral movement

Initial Access	Execution	Persistence	Privilege Escalation	Defense Evasion	Credential Access	Discovery	Lateral Movement
9 techniques	9 techniques	17 techniques	12 techniques	23 techniques	15 techniques	23 techniques	7 techniques
Content Injection	Command and Scripting Interpreter (4)	Account Manipulation (1)	Abuse Elevation Control Mechanism (2)	Abuse Elevation Control Mechanism (2)	Adversary-in-the-Middle (2)	Account Discovery (2)	Exploitation of Remote Services
Drive-by Compromise	Exploitation for Client Execution	Boot or Logon Autostart Execution (2)	Account Manipulation (1)	Debugger Evasion	Brute Force (4)	Application Window Discovery	Internal Spearphishing
Exploit Public-Facing Application	Inter-Process Communication	Boot or Logon Initialization Scripts (1)	Boot or Logon Autostart Execution (2)	Deobfuscate/Decode Files or Information	Credentials from Password Stores (3)	Browser Information Discovery	Lateral Tool Transfer
External Remote Services	Native API	Browser Extensions	Boot or Logon Initialization Scripts (1)	Execution Guardrails (1)	Exploitation for Credential Access	Debugger Evasion	Remote Service Session Hijacking (1)
Hardware Additions	Scheduled Task/Job (3)	Compromise Client Software Binary	Create or Modify System Process (1)	Exploitation for Defense Evasion	Forge Web Credentials (1)	Device Driver Discovery	Remote Services (2)
Phishing (4)	Shared Modules	Create Account (2)	Escape to Host	File and Directory Permissions Modification (1)	Input Capture (3)	File and Directory Discovery	Software Deployment Tools
Supply Chain Compromise (3)	Software Deployment Tools	Create or Modify System Process (1)	Event Triggered Execution (3)	Hide Artifacts (8)	Modify Authentication Process (2)	Log Enumeration	Taint Shared Content
Trusted Relationship	System Services	Event Triggered Execution (3)	Exploitation for Privilege Escalation	Hijack Execution Flow (2)	Multi-Factor Authentication Interception	Network Enumeration	
Valid Accounts (3)	User Execution (2)			Impair Defenses (7)		Network Service Discovery	
				Impersonation		Network Share Discovery	
				Indicator Removal (7)		Network Sniffing	
						Password Policy Discovery	

Lateral movement

How to spread infection

- 1) Scan open services on local net
- 2) Try default credentials
- 3) Try brute-force

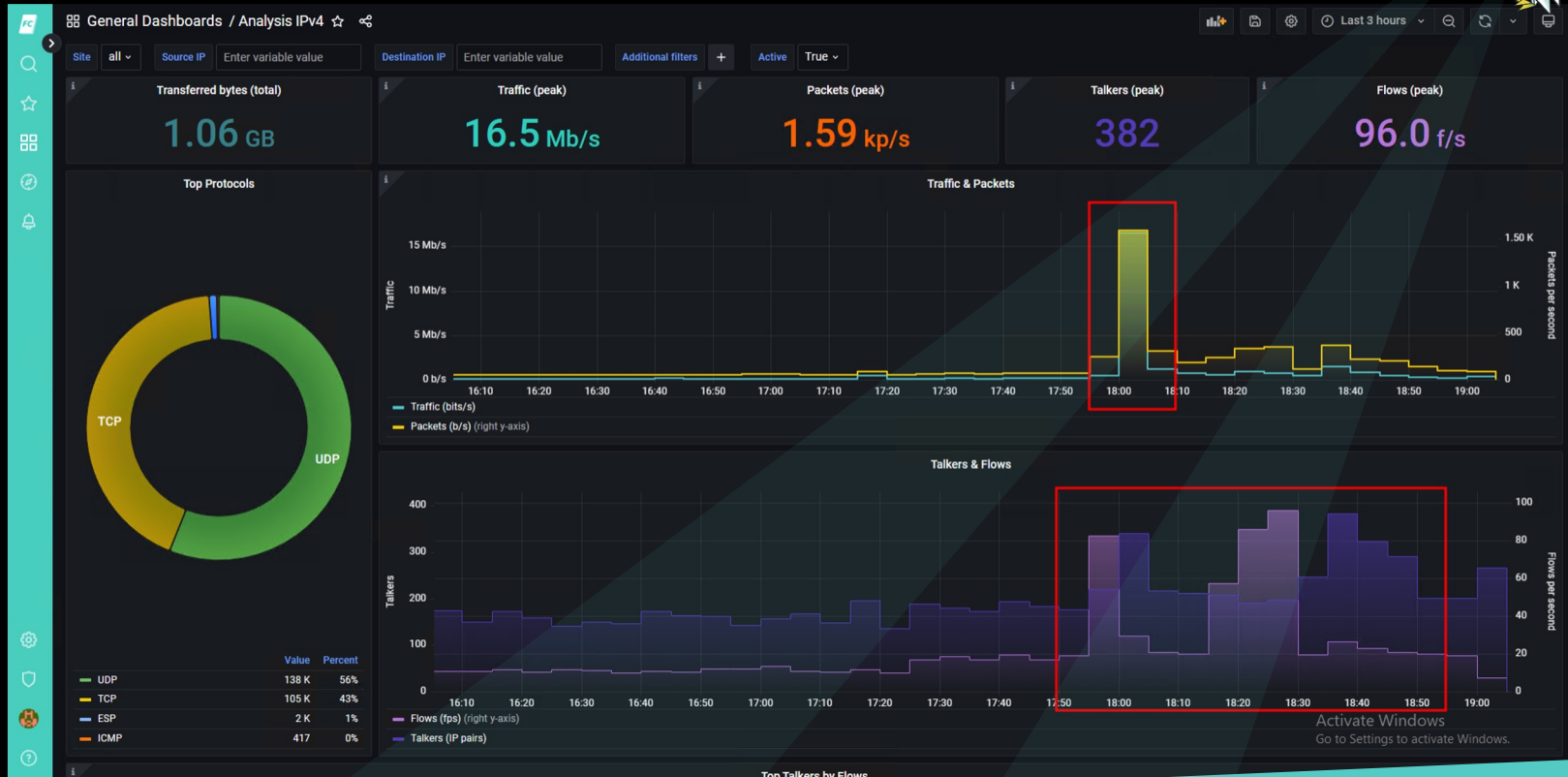
Credential Access 15 techniques	Discovery 23 techniques	Lateral Movement 7 techniques
Adversary-in-the-Middle (2)	Account Discovery (2)	Exploitation of Remote Services
Brute Force (4)	Application Window Discovery	Internal Spearphishing
Credentials from Password Stores (3)	Browser Information Discovery	Lateral Tool Transfer
Exploitation for Credential Access	Debugger Evasion	Remote Service Session Hijacking (1)
Forge Web Credentials (1)	Device Driver Discovery	Remote Services (2)
Input Capture (3)	File and Directory Discovery	Software Deployment Tools
Modify Authentication Process (2)	Log Enumeration	Taint Shared Content
Multi-Factor Authentication Interception	Network Service Discovery	
	Network Share Discovery	
	Network Sniffing	
	Password Policy Discovery	

Brute-force Detection

 **Noisy attack**

 **Easy to detect from Netflow**

Netflow visualization



A person is seen from behind, sitting in a dark room filled with numerous computer monitors. The monitors display various network performance metrics, including bandwidth usage, data transfer rates, and pie charts. The overall atmosphere is technical and data-driven.

schizophrenia

In NOC

Photo from Matrix the movie

FLOWCUTTER

Cold coffee

Query

Photo from twitter.com/billydracula/

FLOWCUTTER

vendor lock

OSS, exporters

#4 step - infection spreads

to SME

Incident timeline

Step 1 - Recon on ISP

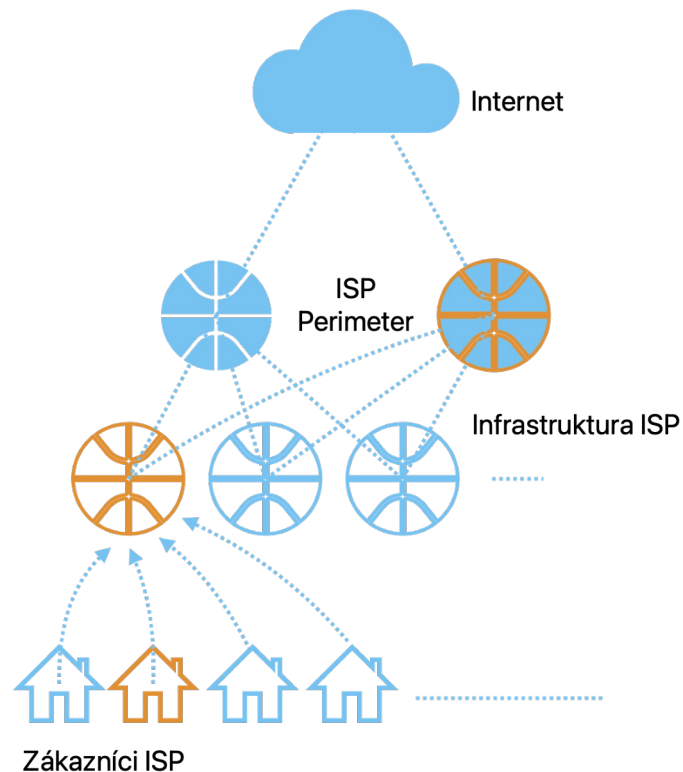
Step 2 - Access to ISP router

Step 3 - Lateral movement within ISP

Step 4 - Lateral movement to SME

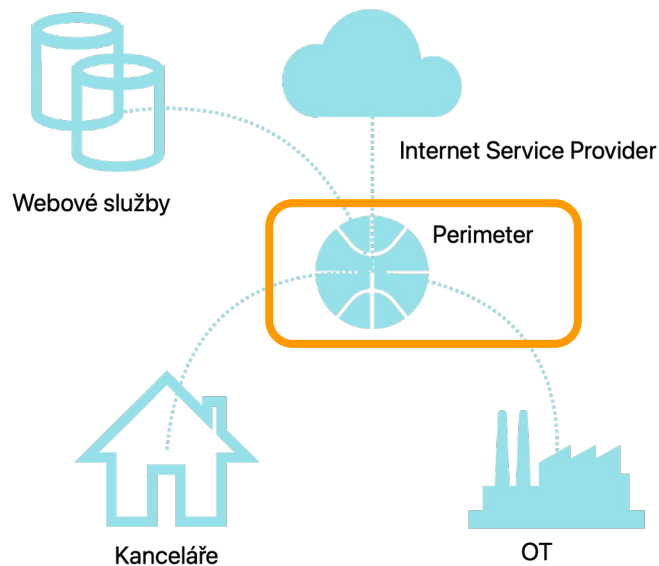
Step 5

Step 6



Attacker gains visibility

- Ignoring firewall
- Visibility to all office hosts
- to servers hosted by ISP
- to OT perimeter



Incident timeline

- Step 1 - Recon on ISP
- Step 2 - Access to ISP router
- Step 3 - Lateral movement within ISP
- Step 4 - Lateral movement to SME
- Step 5 - C2 communication
- Step 6

C2 communication

Infected router attempts to contact C2

First via DNS resolving

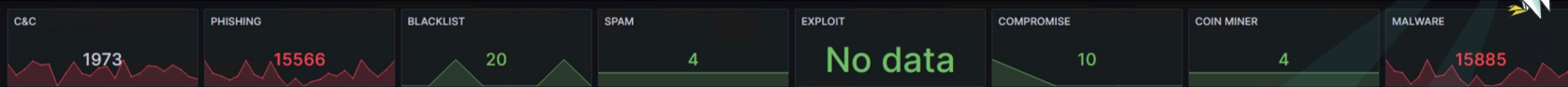
Then directly to IP

Lateral Movement 7 techniques	Collection 14 techniques	Command and Control 17 techniques
Exploitation of Remote Services	Adversary-in-the-Middle (2)	Web Protocols
Internal Spearphishing	Archive Collected Data (3)	File Transfer Protocols
Lateral Tool Transfer	Audio Capture	Mail Protocols
Remote Service Session Hijacking (1)	Automated Collection	DNS
Remote Services (2)	Clipboard Data	Communication Through Removable Media
Software Deployment Tools	Data from Information Repositories	Content Injection
Taint Shared Content	Data from Local System	Data Encoding (2)
	Data from Network Shared Drive	Data Obfuscation (3)
	Data from Removable Media	Dynamic Resolution (3)
	Data Staged (2)	Encrypted Channel (2)
		Fallback Channels
		Ingress Tool Transfer
		Multi-Stage

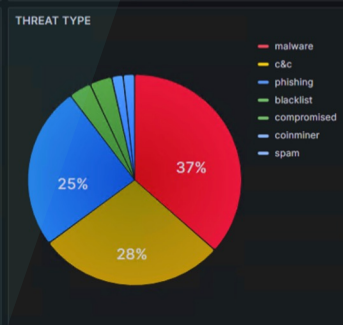
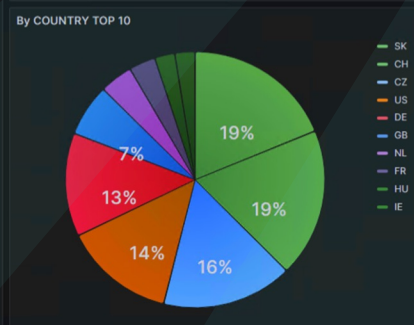
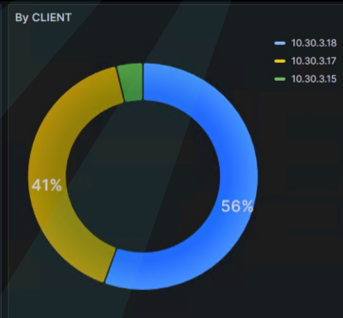
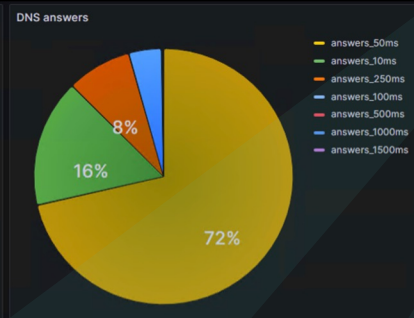
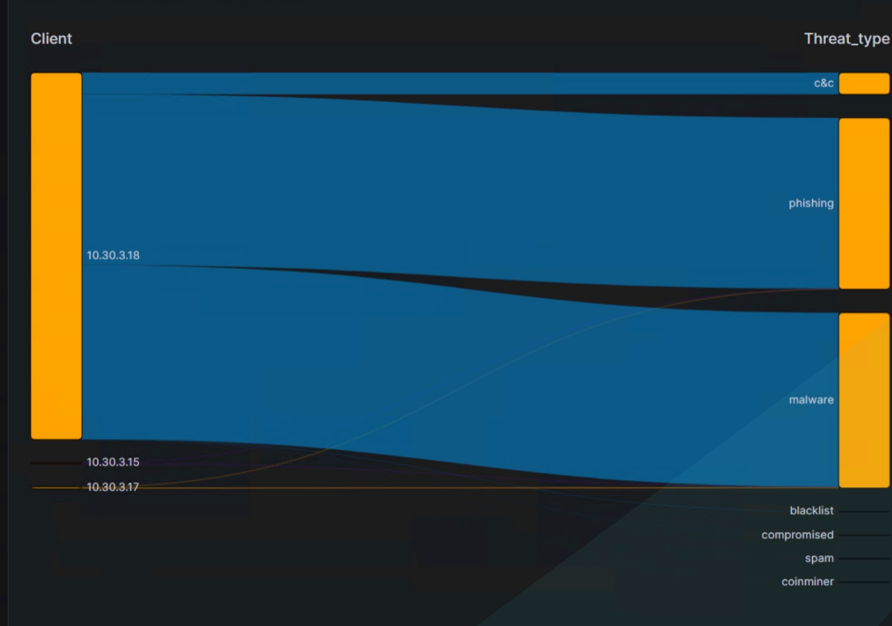
C2 detection & mitigation

- **Not reliable from just NetFlow**
- **How to improve detection confidence?**
- **Combine Netflow with IP list of known C2**
- **C2 hosts resolving can be stopped by DNS security solution**

DNS security dashboard



SANKEY PANEL - CLIENT SRC IP > THREAT > DOMAIN

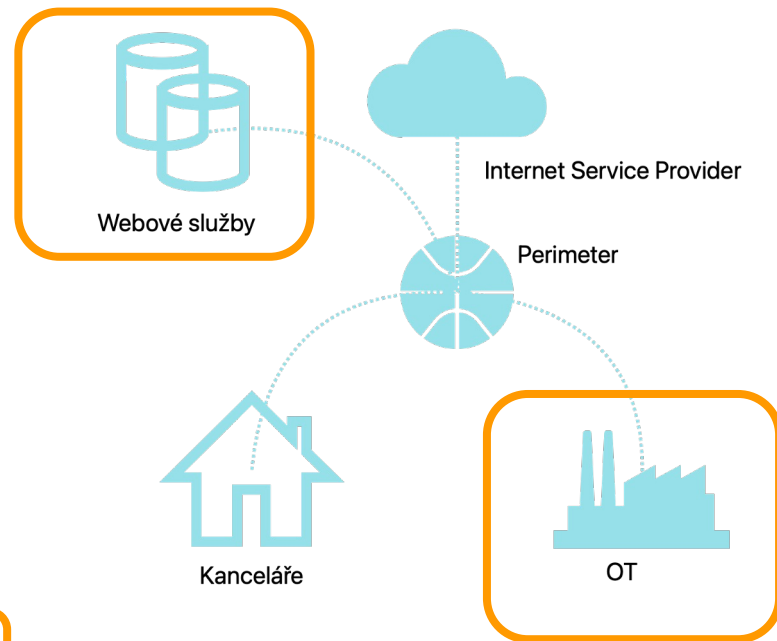


#6 step - attack on OT

and Database server

Incident timeline

- Step 1 - Recon on ISP
- Step 2 - Access to ISP router
- Step 3 - Lateral movement within ISP
- Step 4 - Lateral movement to SME
- Step 5 - C2 communication
- Step 6 - Attack on OT & db server

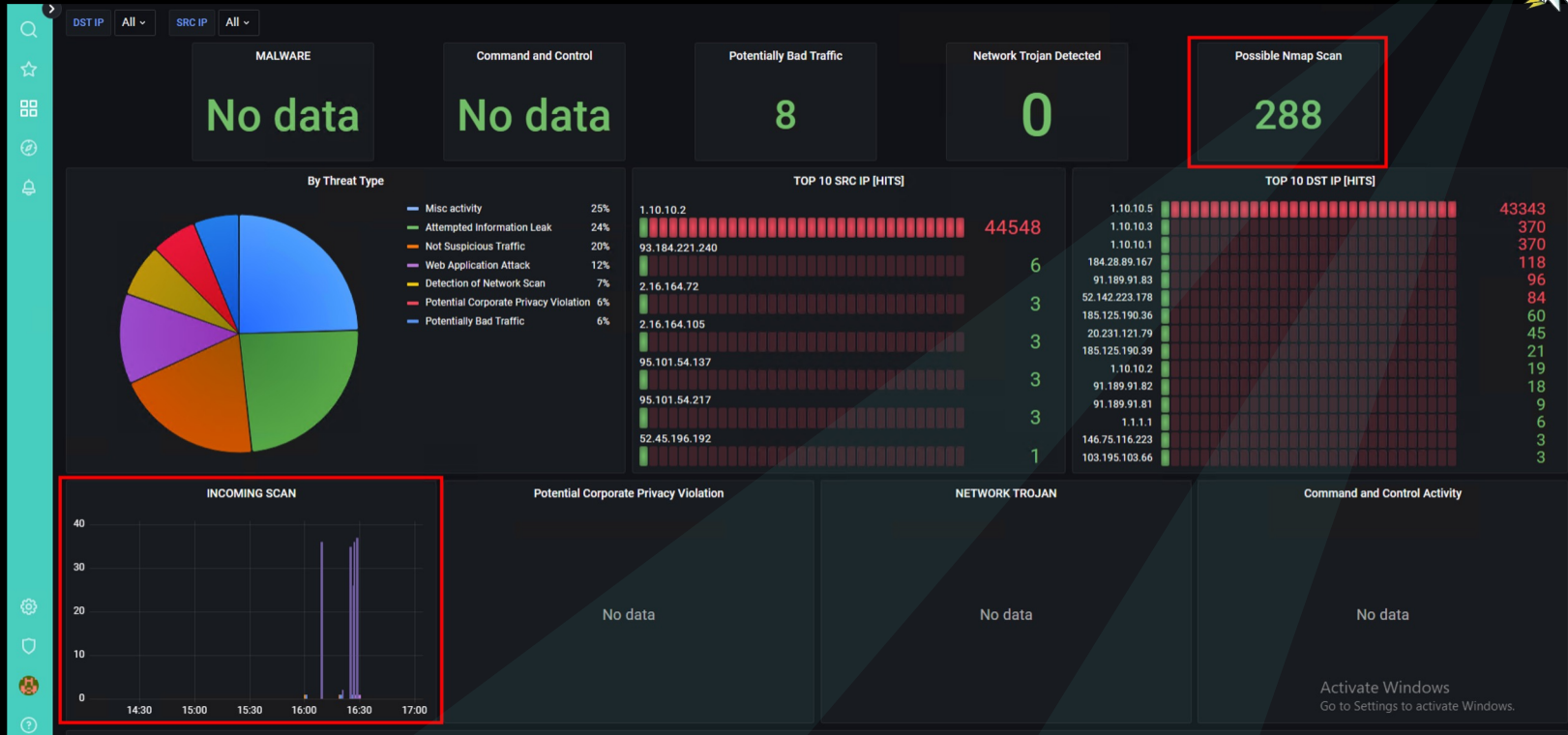


Detection of final attack

 **Attack on OT perimeter**

 **Attack on DB server credentials**

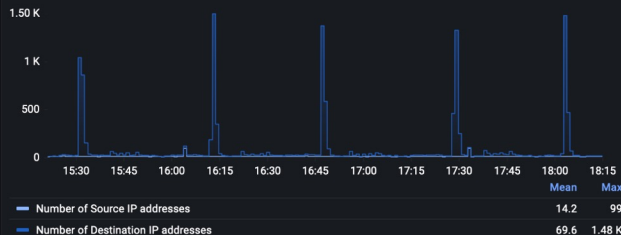
IDS dashboard



SSH anomaly @ Netflow



SSH requests - Src/Dst. IPs count



SSH requests - BPP

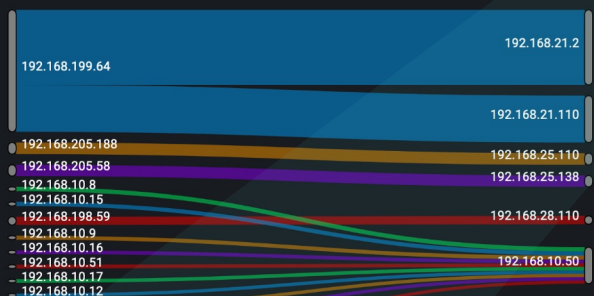


Flow analysis per IP talkers

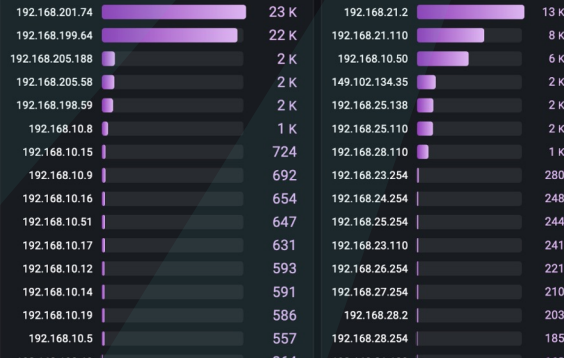
Top Talkers by Flows

Source IP

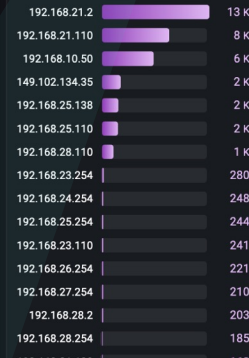
Destination IP



Top Source IP



Top Destination IP



Bits per Second



Flows per Second



Alerts

SSH scanning

Firing for 4m 28s
> 1 instance

High traffic

Pending for 28s
> 1 instance

1 alert

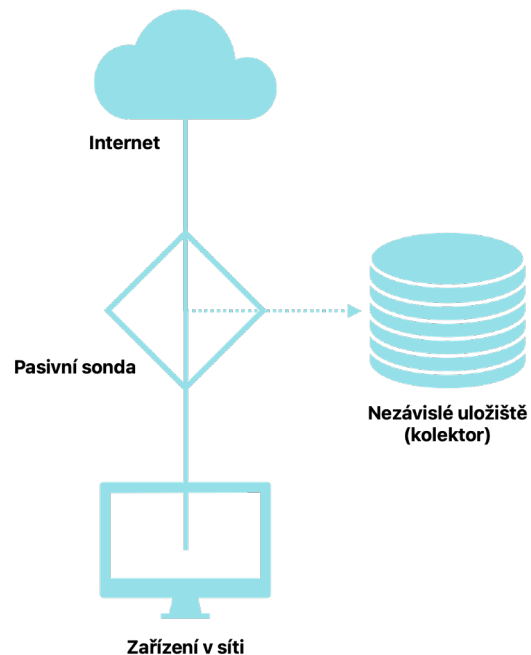
2 drill down

Generating Netflow logs

Endpoint traces can be tempered

Netflow is generated independently outside attackers influence





Netflow logs can be stored elsewhere, (e.g. on collector at other datacenter)



Attacker intercepted

By sheer luck or systematically?

Incident response

-  **Hunting w/ logs collection**
-  **Incident reconstruction**
-  **Mitigation**
-  **Posture improvement**



Case outcome

Visibility x Blindspots

Visibility X Blindspot

Reconnaissance

Resource Development

Initial Access

Execution

Persistence

Privilege Escalation

Defense Evasion

Credential Access

Discovery

Lateral Movement

Collection

Command and Control

Exfiltration



Sources of truth



NetFlow logs



Vulnerability scans



DNS security







IDS (Suricata)



IP reputation lists

No application or EDR logs

Mitigation till next day

-  **Isolate OT & Stop web / db services**
-  **Restrict access to web & db servers (hosted at ISP)**
-  **Update firmware on SME perimeter router & review configuration**
-  **Update firmware on all CORE RouterOS within ISP infrastructure**

A promotional image for FlowCutter featuring Neo from the movie The Matrix. He is shown from the chest up, wearing his signature black suit and sunglasses, with his right hand held flat to stop a bullet. The background is a dark, stylized digital rain effect with glowing blue spheres. The text 'Case outcome' is overlaid in large white font, and 'We see them all' is in a teal banner below it.

Case outcome

We see them all

Photo from Matrix the movie

FLOWCUTTER







Improvements after

- **Firmware version check in Zabbix for all CORE routers**
- **Setup more confident anomaly detection (multiple data-sources)**
- **Fill out blind spots in Netflow coverage**
- **Update SME perimeter to include firewall w/ dynamic feed**
- **Setup Suricata in IPS mode on OT perimeter**
- **Considering EDR / Zero Trust**

Case closed

Lessons learnt

ISP - SME Relationship

-  **Initial vector from ISP**
-  **Almost delivered costly blow to SME**
-  **ISP reacted swiftly and constructively**
-  **ISP helped improve security posture**
(both self & its enterprise customers)

Discussion

Lessons learnt

5 lessons

 **One**  to rule them all

 ???

 ???

 ???

 ???



netflow

Network flow logs

Photo from Matrix the movie

FLOWCUTTER

5 lessons

■ One  to rule them all

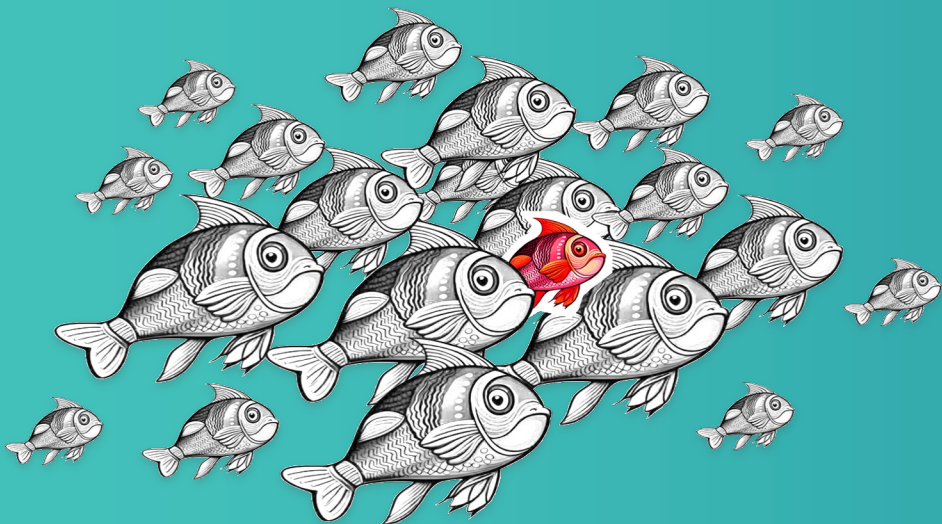
■  is “a must” forensic data source

■ ???

■ ???

■ ???

Anomaly detection





raw
data





anomaly
detection



5 lessons

- One  to rule them all
-  is “a must” forensic data source
- Networks **don't lie**
- ???
- ???

5 lessons

- One  to rule them all
-  is “a must” forensic data source
- Networks **don't lie**
- Regulatory obligations
- ???

5 lessons

- One  to rule them all
-  is “a must” forensic data source
- Networks **don't lie**
- Regulatory obligations
- ISP role in security



ISP role

In SME security

Thank you,
ques-
tions?

