

NFON BUSINESS COMMUNICATIONS

Smart Cloud Communications with Cloudya



Founded in

2007

Headquarter

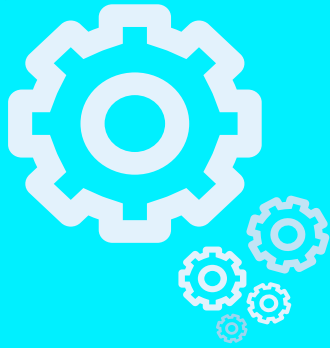
Germany

CEE Competence Center

11 years in Austria

Data centers in

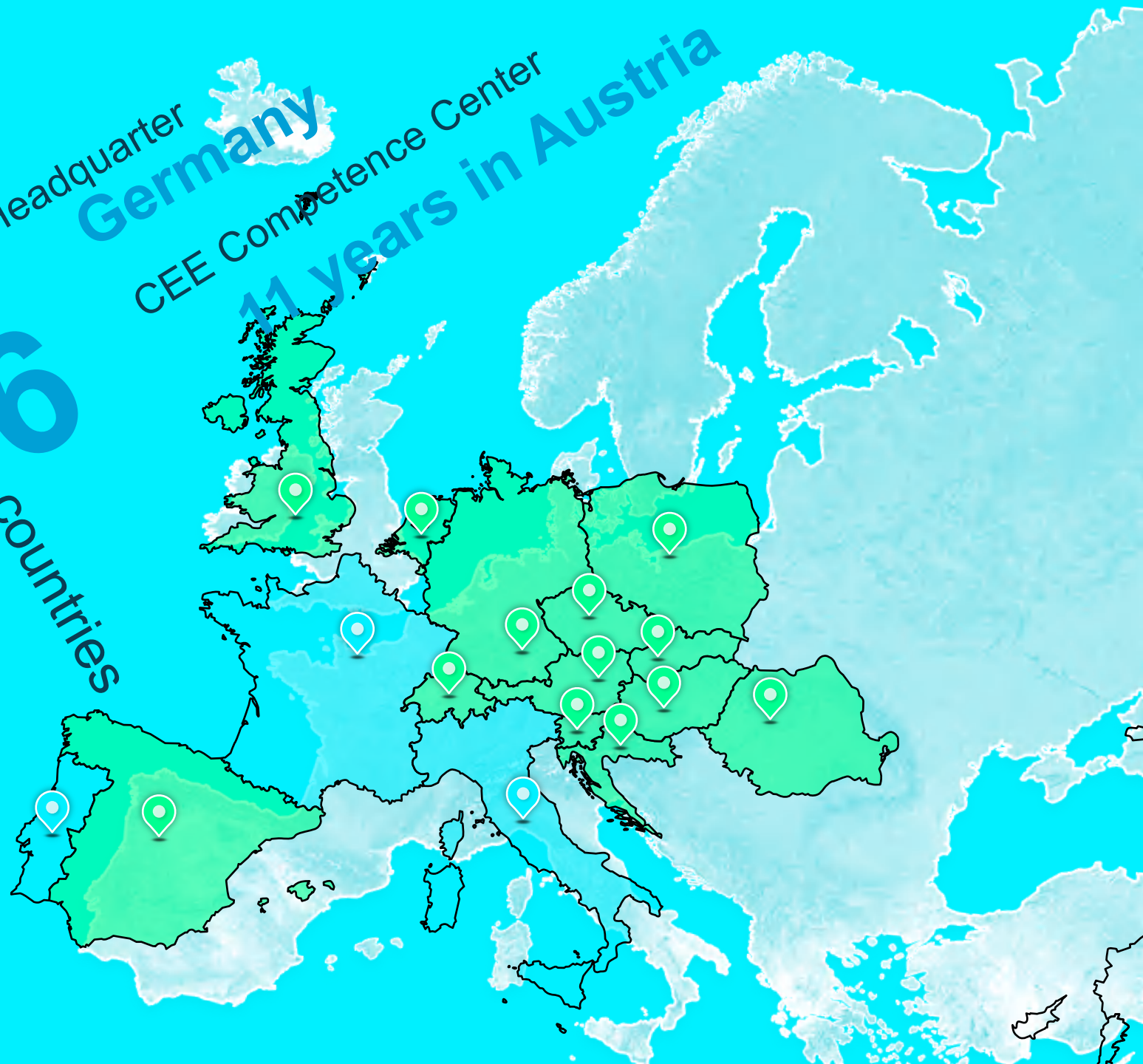
Germany



16 countries

Development and Production

IN-HOUSE

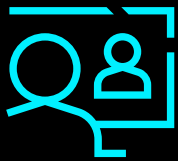


**Customers need more flexible,
hybrid ways to communicate –
in the office, at home or on the go**

Cloudya – The Smart Communications Platform



Simplified voice calling



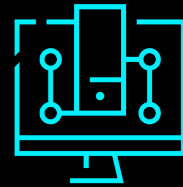
Easy video conferencing



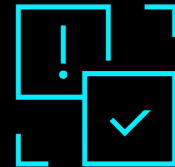
Seamless integrations for CRM and collaboration tools



Cloudya is a breeze to set-up and use



Simple, **plug-and-play** configuration

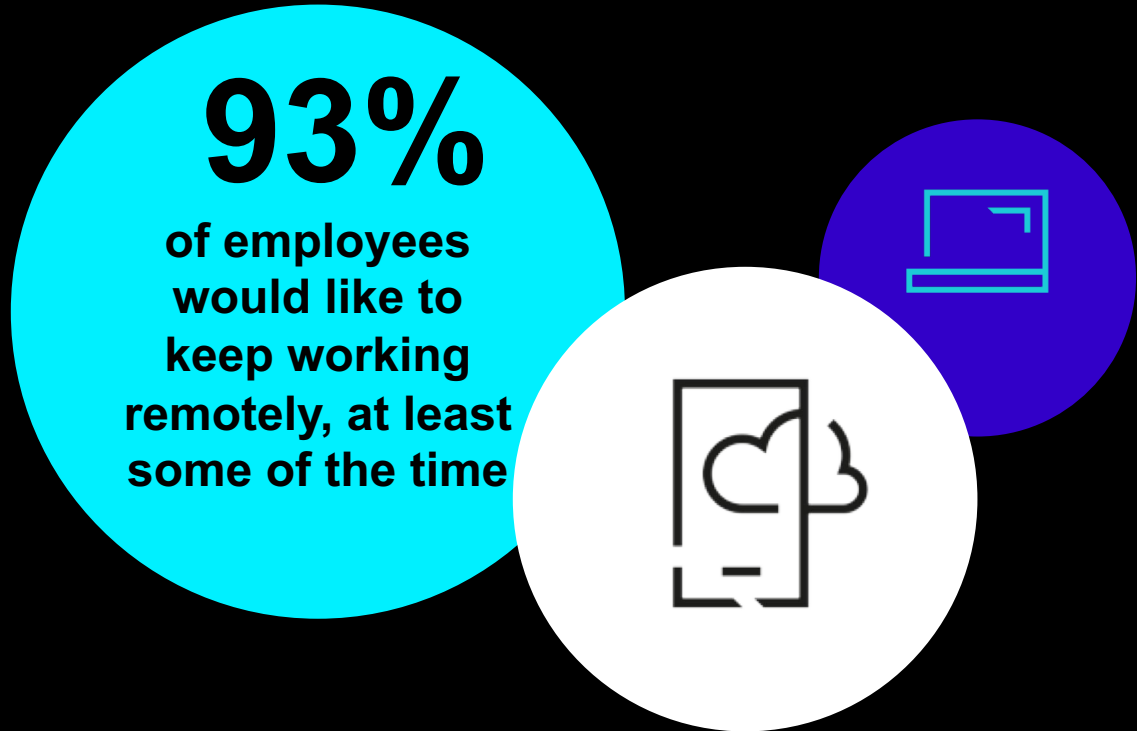


No hidden costs of hardware maintenance



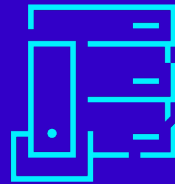
'Secure by design' architecture and zero-touch hardware

For any worker, from anywhere, on any device



Up your **uptime**

Enterprise-grade, high-availability infrastructure with **99.9%** uptime



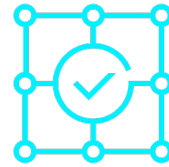
Rock-solid reliability minimises risk of reputational damage or regulatory fines



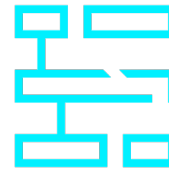
And loaded
with features:



Freedom to communicate
from any device



CRM integration with **up to 60**
platforms



Interactive Voice Response (IVR)
for **smoother communication**



Video conferencing
with screen sharing

Supercharge your revenue with **Cloudya**

- 01** Perfect opportunity to **approach** your customers again
- 02** Reach out to prospects looking for state-of-the-art telephony and **Unified Communication** solutions
- 03** Add value for your customers with **product upgrades** to keep them coming back for more
- 04** Help your customers create **smarter workflows**



SMART CLOUD COMMUNICATIONS

WHAT'S THAT? THERE'S EVEN MORE...

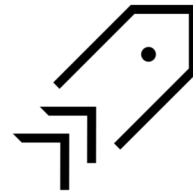
**Make the most
Cloudya with other
NFON products**



Contact Center Hub



Supercharge your **customer experience**

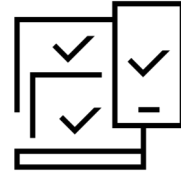


Fast and seamless service with
true omnichannel experience

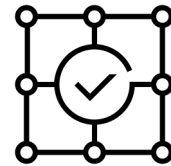


All **customer communication history**
visible from the get-go

Monitoring Queues



Boost Cloudya's call queueing capabilities



Enable **easy tracking** of call activity



Prioritise the most important calls

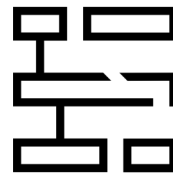
Nhospitality



For your customers in the **hospitality** business



Adding **Nhospitality** to Cloudya provides a complete **cloud service**



Integrate your business communications to your Property Management System without extra hardware or software

Neorecording



Cloudya already complies with strict **European regulations**



Need your call recording to be compliant too? Add Neorecording for a **fail-proof, future-proof** solution

NFON Integration for Microsoft Teams*



*Microsoft Teams is a trademark of the Microsoft group of companies



Use NFON telephony within the **Microsoft Teams*** environment



Boost productivity and have better internal and external communications

ASC Recording Insights for Microsoft Teams*



**Comply with strict regulations
such as MiFID II**



**Record conversations across all
channels including chat, voice and
video calls**

And that's a wrap. Let's recap

01 Easy to use, reliable **smart cloud communications platform** from NFON

02 **Cuts costs, boosts productivity** and grows your customers' business

03 Improve your customers' employee experience with **cutting-edge features**, including state-of-the-art video conferencing

04 Enables **flexible working** from anywhere on any device

05 Super simple rapid **plug-and-play** deployment



NFON

Partner Programme

NGAGE





How NGAGE works

- One framework for all partners
- One programme for all countries
- Similar benefits for all partners, whether direct or indirect dealers or wholesale partners
- Different levels with clear requirements and benefits:
 - 3 x levels for Dealers: Silver, Gold and Platinum
 - 2 x levels for Wholesale: Gold and Platinum
- To progress up the levels, you will need to meet certain targets to activate increased benefits, such as higher commissions
- No or low requirements for the entry level
- Increasing requirements for the higher levels



THE END

Cloudya.

**The smarter way forward
for your customers**

